



CERTIFIED PROFESSIONAL FOR HEALTHCARE QUALITY

Come together and join the pioneer
of the CPHQ training

CONTACT US:

EMAIL US:

enquiry@anexas.net

WEBSITE:

<https://anexas.net/>



WHAT IS CPHQ?

THE GRANTING OF CPHQ STATUS RECOGNIZES PROFESSIONAL AND ACADEMIC ACHIEVEMENT BY INDIVIDUALS IN THE FIELD OF HEALTH CARE QUALITY MANAGEMENT. THE COMPREHENSIVE BODY OF KNOWLEDGE INCLUDES QUALITY MANAGEMENT, QUALITY IMPROVEMENT, CASE/ UTILIZATION MANAGEMENT, & RISK MANAGEMENT AT ALL EMPLOYMENT LEVELS AND IN ALL. HEALTH CARE SETTINGS. CPHQ IS THE HIGHLY RECOGNIZED CREDENTIAL IN HEALTHCARE QUALITY INTERNATIONALLY

What does course cover?

- Principles of quality in health care
- Leadership in health care
- Patient Safety
- Quality improvement in health care
- Performance management and improvement in health care.
- Training, communication and human resource
- Principles in health care
- Accreditation in health care organization

The following will be covered

- All the required material for the CPHQ exams.
- Extra expected question & exercises
- Exercises on real questions of previous CPHQ exams.
- Hints about how to study and pass the Process approach & continuous

Who should attend?

- CEOs
- Quality directors
- Medical and nursing directors
- Quality managers
- Quality officers and coordinators
- Accreditation officers
- Health care administrators and managers
- Health care professionals interested in managerial or quality jobs.
- Senior nurses
- Risk managers
- Case managers
- Physicians
- Lab technicians, Pharmacists

FREQUENTLY ASKED QUESTIONS

1. WHAT IS CPHQ?

BECOMING A CERTIFIED PROFESSIONAL IN HEALTHCARE QUALITY (CPHQ) SIGNIFIES PROFESSIONAL AND ACADEMIC ACHIEVEMENT BY THOSE IN THE FIELD OF HEALTHCARE QUALITY MANAGEMENT. A CPHQ IS PROFICIENT IN HEALTHCARE QUALITY MANAGEMENT AT ALL EMPLOYMENT LEVELS AND IN ALL HEALTHCARE SETTINGS. THE GOAL OF THE CPHQ IS TO PROMOTE EXCELLENCE AND PROFESSIONALISM BY DOCUMENTING INDIVIDUAL PERFORMANCE AS MEASURED AGAINST A PREDETERMINED LEVEL OF KNOWLEDGE ABOUT QUALITY.

2. What are advantages to Certified in CPHQ?

- Increased Professional Credibility and Excellence
- Knowledge and Capability to apply the knowledge
- Continuous improvement
- Marketability
- Best practices
- Subject matter expert
- Networking
- Improves your earning potential
- Enjoy a competitive edge during the job search
- Opens the door to more opportunities for career advancement

3. How long does it take to prepare for the exam?

This varies by individual based on your level of experience in the field and your study habits. Based on a recent survey of candidates who successfully passed the exam, on average, candidates spend six weeks to three months preparing.

4. CPHQ Certification Exam

You will have a total of 3 hours to complete the 140 questions on the CPHQ exam. Only 125 of them are calculated for the final test score. Fifteen of the questions are unidentified pre-test questions scattered throughout the exam. The following percentage guidelines are used in selecting the three types of questions that appear on each examination:

32% recall, 53% application, And 15% analysis

5. Who can get certified in CPHQ

There are no formal eligibility requirements to sit for the exam. It is recommended that candidates have at least two years of experience in the healthcare quality profession.

6. How do you become CPHQ certified?

To become CPHQ certified, you must pass the CPHQ certification exam. While there is no eligibility requirements to sit for the CPHQ exam, it is recommended that candidates have two years of experience in the healthcare quality field.

6. Is the CPHQ exam all multiple choice?

The CPHQ exam consists of 125 multiple-choice questions, which are scored, and 15 multiple-choice questions that are not scored.

FREQUENTLY ASKED QUESTIONS

7. WHAT IS THE VALIDITY OF CPHQ CERTIFICATION?

TWO YEARS

8. How Can I renew the CPHQ certification?

Candidate require 30 CE (Continuous Education) Hours.

9. How many CE credits do I need to recertify?

Recertification requires 30 CE hours over a two-year period, and all CE content must be aligned with the current CPHQ content outline. Please feel free to contact us for additional information.

10. What is a passing score?

The passing point for the exam is based on criterion-referenced study, and varies based on the difficulty of the individual form. Please feel free to contact us for additional information.

11. How much does it cost to take the CPHQ?

Member Price: \$473

Non-member Price: \$579

12. How long does it take to prepare for the exam?

This varies by individual based on your level of experience in the field and your study habits. Based on a recent survey of candidates who successfully passed the exam, on average, candidates spend six weeks to three months preparing.

13. Why attend CPHQ training at Anexas

Our courses are developed by highly successful trainers who have more than 10+ years of experience in healthcare training. Our teaching approach focuses on practical applications, not simply "knowing about the concepts and tools". courses are easy to use and enjoyable, making learning much more effective.

14. When can I start earning CE credits toward recertification?

You can begin earning CE credit toward your recertification beginning January 1 of the year following your exam date. For example, if you take the exam in June of 2019, you begin earning CE credits January 1, 2020. CE credits earned from January 1, 2020-December 31, 2021 can be used toward recertification.

15. How can I promote my-self after passing the exam

If you pass CPHQ examination, you are entitled to use the designation Certified Professional in Healthcare Quality and registered acronym "CPHQ", with your name on letterheads, business cards, and all forms of address. Certification is for individuals only

PRINCIPAL TRAINER PROFILE

AMITABH SAXENA

CEO, ANEXAS EUROPE



AMITABH SAXENA IS A LEAN AND SIX SIGMA MASTER BLACK BELT, CPHQ, PMP, BALANCED SCORE CARD, ARTIFICIAL INTELLIGENCE AND ROBOTIC PROCESS AUTOMATION CONSULTANT WITH 30 YEARS OF QUALITY RELATED EXPERIENCE IN MANUFACTURING, LOGISTICS, BANKING, PETROCHEMICALS, HEALTHCARE, SERVICES, FINANCE AND IT DOMAINS. HE IS TRAINED IN SIX SIGMA AT AXA UNIVERSITY, PARIS CERTIFIED BY ASQ AND HAS CONSULTED AND TRAINED MORE THAN 100 ORGANIZATIONS IN INDIA, UK, EUROPE AND MIDDLE EAST. BY EDUCATION, HE IS A CHEMICAL ENGINEER AND MBA (FINANCE).

As Master Black Belt, Amitabh has guided more than 1500 improvement projects, trained more than 4000 Black Belts and 8000 Green Belts. He has also trained more than 2000 middle and senior management personnel in Strategic Management, Leadership, Artificial Intelligence, Robotic Process Automation, Lean, Balanced Score Card, ISO 9000, CMM and Statistical Process Control. He has spoken at global and national summits for ASQ, IQPC, Marcus Evans, Indian Statistical Institute, NASSCOM and chaired leading conferences on Process Excellence.

Amitabh has authored Amazon bestselling book 'The Anexas Story' which describes his journey as an entrepreneur after working in corporates for twenty years as a quality professional. Amitabh is a very well known consultant having won many awards and appeared on many TV Business channels like ET Now, CNBC, Zee Business, IBN, etc. He has received the global achievers award in quality excellence from the Economic Development Forum, Manipal award for achiever in Process Excellence consulting, CEO of best Six Sigma Institute in India award from Brands Academy, etc.

In the past, Amitabh has worked in senior postings in KPMG, Deutsche Bank, Maersk in Denmark, AXA in UK and was also associated with Quality Mission Project of Indian Statistical Institute; Indo Rama (Thailand) Ltd and Bharat Petroleum. Presently he is with Anexas, consulting leading organizations in India, Middle East and Europe on six sigma and process excellence implementation.

Contact details of Amitabh Saxena: Mobile (UAE) : +971 5083 68495, Mobile (India) : +91 99800 20968, Mobile (Kingdom of Saudi Arabia) : +966 5427 31565, Emails : amitabh@anexas.net / amitabhsaxena@gmail.com

ANEXAS COMPANY PROFILE

ANEXAS GROUP HAS BEEN HELPING COMPANIES TO GAIN A COMPETITIVE ADVANTAGE IN INTERNATIONAL MARKETS BY PROVIDING CONSULTING AND TRAINING AROUND THE WORLD WHICH INCLUDES MIDDLE EAST, USA, EUROPE AND ASIA. IT IS OPERATING IN MIDDLE EAST FOR THE PAST 10 YEARS, WITH 3 OPERATING COMPANIES. ANEXAS IS AN ACCREDITED TRAINING ORGANIZATION OF INTERNATIONAL ASSOCIATION OF SIX SIGMA CERTIFICATION (IASSC) AND REGISTERED EDUCATION PROVIDER OF PMI (PROJECT MANAGEMENT INSTITUTE), US.

ANEXAS CONSULTANCY SE PVT LTD. COMPANY IN INDIA REGISTERED IN 2006 AND IS A GROUP COMPANY OF ANEXAS DENMARK, WHICH IS REGISTERED IN DENMARK. ANOTHER GROUPS COMPANIES REGISTERED IN UAE ARE ANEXAS MIDDLE EAST MANAGEMENT CONSULTANCY LLC IN ABU DHABI AND ANEXAS FZE IN RAK. IT HAS BRANCH OPERATION IN RIYADH, SAUDI ARABIA

Anexas has conducted training programs and done consulting assignments for the clients in following domains:

- Manufacturing
- Banking, Finance and Insurance
- Oil and Gas, Petrochemicals, Engineering
- Logistics and Shipping
- IT and ITES
- Healthcare and Hospitality

Anexas has trained more than 25,000 participants globally including 10,000 in Gulf countries in the following:

- Lean and Six Sigma (Green Belt, Black Belt, Master Black Belt), Kaizen, Business Process Management
- Artificial Intelligence, RPA
- Project Management, Risk Management, Strategy Management, Financial Management
- Balanced Score Card, Hoshin Kanri, Good to Great Company, Soft Skills
- Finance for Non Finance Managers, IT trainings, GDPR
- Certificate In Corporate Governance Best Practice
- Contract & Project Risk Management & Compliance
- International Certificate in Risk Management
- Project Planning, Scheduling and Management
- Strategic Business Process Management, Strategic Planning Budgets

Anexas consultants have completed more than 1000 process improvement projects for their clients, which include consulting in lean, six sigma, project management, Robotic Process Automation, GRPR, .Net and strategic management, leading to millions of dollars of proven savings for the clients.

Anexas has won many awards for its services, including Golden Peacock Quality and Innovation award given by Institute of Directors, London; Best Lean and Six sigma Institute award; Zee Business Success Story award and felicitations from Ministry of Health for conducting process management trainings. It has featured on Business TV and media for exemplary work for its corporate clients. Anexas worldwide professionals are based at Abu Dhabi and Riyadh in the Middle East; London and Copenhagen in Europe; and Bangalore, Mumbai, Chennai and Delhi in India. They have spoken in worldwide conferences like American Society of Quality, IQPC, Marcus Evans, NASSCOM, etc. in US, Europe, Middle East and Asia.